Non-financial information for the 12 months ended 31 March 2014

	WaSC											WoC										
Description	**Anglian**	**Welsh**	**Northumbrian (NW)**	**Northumbrian (ESW)**	**Severn Trent**	**Southern**	**South West**	**Thames**	**United Utilities**	**Wessex**	**Yorkshire**	**Bournemouth**	**Bristol**	**Cambridge**	**Dee Valley**	**Portsmouth**	**South East**	**South Staffs**	**Sutton and East Surrey**	**Affinity**	**Northern Ireland**	**Scottish**
Water																						
Number of properties ('000s)																						
Households billed	1,877.886	1,226.990	1,777.000		3,138.400	991,212.000	714.700	3,384.300	2,869.500	530.000	1,994.800	185.000	473.000	122.108		284.161	0.820	526.209	260.939	1,337.776	688.832	2,403.464
Non-households billed	106.851	102.341	97.000		182.800	58,097.500	73.300	213.600	172.200	52.000	126.900	16.000	33.000	10.119		15.906	0.057	29.464	15.163	70.125	79.838	132.530
Household voids	68.372	55.155	80.000		132.600	26,928.000	9.200	67.900	164.300	12.000	103.600	2.000	10.000	1.841		7.047	0.017	14.229	5.310	36.849	40.350	
Non-household voids	14.611	13.797	16.000		29.900	5,059.000	2.400	21.800	24.700	2.000	22.800		2.000	0.258		2.439	0.006	4.726	1.483	9.897	12.448	
Properties served by new appointee in supply area as at 1 April 2009	1.459		0.000		8.000	168.000	0.000		0.000	0.000				0.000		0.000	0.000	0.000	0.000	0.002		
Per capita consumption (excluding supply pipe leakage) l/h/d																						
Unmeasured household	147.950	157.100	143.070	159.490	138.300	165.800	171.600	164.600	140.900	144.000	155.900	152.000	159.000	146.100		157.000	0.165	137.921	188.000	170.880	145.530	350.166
Measured household	129.190	112.400	136.630	142.230	112.600	128.600	121.270	136.900	106.300	132.000	107.600	142.000	120.000	124.510		112.000	0.147	114.583	135.000	135.400	0.000	
Volume (Ml/d)																						
Bulk supply export	37.880	320.400	0.710	2.210	55.200	20.675	0.060	85.400	16.800	1.000	1.870		5.900	0.120		3.000	0.002	33.700	0.090	30.950	1.090	
Bulk supply import	2.909	23.000	0.010	84.270	351.600	4.832	0.000	0.400	0.700	9.000	48.550		0.900	0.040		0.000	0.044	0.050	0.000	23.920	0.000	
Distribution input	1,100.990	800.100	664.970	428.310	1,817.900	534.933	421.250	2,567.300	1,707.000	330.000	1,240.540	146.000	264.100	73.990		172.000	0.523	291.383	158.517	904.280	562.720	
Sewerage																						
Number of properties ('000s)																						
Households billed	2,482.679	1,275.750	1,117.000		3,580.300	1,782,526.500	659.800	5,208.400	2,843.000	1,092.000	2,004.300										591.043	2,307.498
Non-households billed	109.126	74.690	56.000		197.800	88,523.500	47.100	296.900	182.100	81.000	107.800										32.053	
Household voids	84.229	55.215	53.000		149.600	46,663.500	8.600	116.700	163.400	24.000	102.600										34.737	
Non-household voids	14.691	9.580	12.000		50.200	6,892.000	1.900	32.500	45.600	4.000	22.100										9.731	
Properties served by new appointee in supply area as at 1 April 2009	1.293		0.000		8.000	1,334.000	0.000		0.000	0.000												
Volume (Ml/d)																						
Bulk supply export	1.882		0.000		0.000		0.000		0.200	0.000												
Bulk supply import	7.535		0.000		0.000		0.000	1.000	0.000	0.000												