

<b>AffinityWater</b>	<h1 style="color: white; background-color: red; padding: 10px;">Health &amp; Safety First Alert</h1>			<input checked="" type="checkbox"/> <b>HIGH RISK</b> <input type="checkbox"/> <b>MEDIUM RISK</b> <input type="checkbox"/> <b>LOW RISK</b>
<b>Classification:</b>	Fatality	RIDDOR Specified Injury	RIDDOR >7-day injury	
	Lost Time Injury (<7day)	RIDDOR Dangerous Occurrence	High Potential Event	X
	Road Traffic Collision	Service Strike		
<b>Incident Date / Time:</b>	1 <sup>st</sup> June 2026; 16:10			
<b>Location:</b>	Redricks Lane WTW			
<b>Business Area:</b>	Production Stort			
<b>Occupation:</b>	Production Technician			
<b>Details of Injury / Damage:</b>	Sodium hypochlorite splash in right eye			
<b>Responsible Manager:</b>	Luke Rose			
<b>Contractor Name:</b>	N/A			
<b>EcoOnline ID:</b>	89746			
<b>Brief Description:</b>	<p>The IP was called to site by the control room to investigate a failure of the site due to a chlorine fault alarm. On investigation, he found that the hypo dosing pumps were not pumping and suspected they had become air locked. He put on safety glasses and proceeded to work on the pumps. The work involves breaking the dosing the pipework at the pump to reprime the pump. He did this on the first pump without incident, but when he tried to break the pipework on the second pump he had to put more force into it which meant he bent nearer the pump and his safety glasses fell off. As the pipework came apart what has been described as a spurt of 15% sodium hypochlorite came out of it and into the IP's eye.</p>			
<b>Immediate Actions Taken:</b>	<p>The IP called 999, then irrigated his eye for several minutes with both the eye bath at the site emergency shower and with a saline water bottle. The 999 call handler told him that an ambulance may take up to three hours to reach him. His eye started to feel better so he called 999 back and asked them not to attend. He then drove himself to the A&amp;E department at the Princess Alexandra Hospital in Harlow.</p>			
<b>Next Steps:</b>	<ul style="list-style-type: none"> <li>Full investigation to be completed by Production Lead.</li> <li>Local Incident Review to be held with Production Lead, Head of Operations North, H&amp;S Business Partner, H&amp;S Advisor and union representatives.</li> <li>Learning to be shared to all Affinity Water and supply chain partners</li> </ul>			

