

<b>To:</b> Supply, Retail, Production, Q&C	<b>Date:</b> 10/01/2025
<b>From:</b> Chris Wilson:- Health and Safety Advisor	<b>Recommended circulation:</b> <u>All field staff</u> (SES Water and Suppliers) working on SES Water sites

### **Suspicious Substance Found in Meter Pit**

During routine work at a meter pit, a colleague discovered a black plastic container (17cm x 10cm x 5cm) inside the pit. Upon inspection, the container held tightly wrapped plastic and a bag containing a white, rocky substance.

While still at the location, the colleague was approached by an individual wearing a hooded top with their face concealed. The individual rummaged through their pockets in an apparent attempt to intimidate and demanded the container be returned.



### Precautions to be taken:

- **Stay Observant:** Thoroughly inspect your surroundings before starting work. Be alert to any signs of suspicious activity or unusual items.
- **Avoid Handling Suspicious Items:** Do not touch or remove unfamiliar objects, especially if they appear out of place or suspicious.
- **Maintain a Safe Distance:** If you spot a suspicious item, do not approach or attempt to open it. Move to a safe distance and inform your line manager immediately.
- **Do Not Engage with Aggressors:** If confronted by someone attempting to intimidate you, remain calm, avoid confrontation, and prioritise your safety. Leave the area if possible.
- **Carry Your Lone Worker Device:** Ensure your device is switched on and fully charged before starting work. Familiarise yourself with its emergency SOS function and be prepared to use it if necessary.
- **Report All Incidents:** If you encounter suspicious items or are approached by threatening individuals, report the incident to your line manager and the police immediately.