

Metering Symposium 2009

Setting the agenda - for the industry, with the industry

Wednesday, 16 September 2009
9.00am – 4.40pm
America Square Conference Centre
London EC3

Chaired by Chris Loughlin,
Chief Executive, South West Water

This focused one day event will address various topics including:

- Recommendations and findings from the independent Walker Review of Charging and Metering
- Water Resources and Metering – The Conservative Party Vision
- Future metering strategy and the impact on customers
- Discussion Forum: Delivering an appropriate metering strategy for water
- Future methods of charging for the water industry
- How smart does smart metering need to be?
- Collaborating with the energy sector
- Plus: networking lunch and Q&A sessions

With leading speaker representatives from:

Agbar Serco
Anglian Water Group
Consumer Council for Water
Environment Agency
ICS Consulting

Independent Walker Review
of Charging and Metering
Intelligent Metering Initiative
Northumbrian Water Group plc
The Conservative Party
Vertex
Waterwise



Water UK Partners

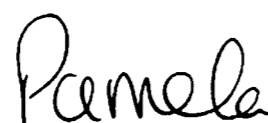


There are increasing challenges ahead to maintain the sustainability of water resources in the face of climate change, demographic and behavioral changes. Water companies' final business plans include ambitious targets for extending metering over the next five years - in line with the vision set out by Defra in its "Future Water" strategy in 2008.

Our aim at Water UK is to help develop a charging system that supports water sustainability throughout England and Wales and recognises that each water company is different and needs policies tailored to variations in its customer base, population, climate, physical environment and the availability of raw water. We are pleased that the independent Walker Review of Charging and Metering recognises that the most sustainable strategies, policies and objectives regarding metering differ between water companies.

It is clear that metering has costs as well as benefits and water companies must be able to determine the rate at which they implement their metering programme so that it reflects their individual circumstances.

We hope you can join us for Water UK's Metering Symposium, the industry-led event, bringing together industry leaders with government and principal stakeholders. The day provides a timely forum to explore how we can deliver an integrated metering strategy and we look forward to seeing you there.



Pamela Taylor, Chief Executive, Water UK



Benefits of attending

DEBATE the recommendations and findings from the independent Walker Review of Charging and Metering
DISCUSS how metering can contribute to the development of innovative tariffs
EXPLORE the implications of metering for customers and water resources
ENGAGE with decision makers from the industry, regulators and other key stakeholders

Linked in.

The Water UK Metering Symposium has an exclusive LinkedIn Group set up for delegates, speakers and Water UK partners.

Through the group we will be leading on some key discussion areas in advance of the symposium. It will also enable delegates to post questions for discussion and contact each other prior to the event. Book your place today and send us a request to join the Water UK Metering Symposium networking group by following this link: www.linkedin.com/e/vgh/2111170/



Water UK

Water UK represents all UK water suppliers and wastewater operators at a national and European level. We provide a positive framework for the water industry to engage with Government, regulators, stakeholder organisations and the public. We actively seek to develop policy and improve understanding in areas that involve the industry, its customers and stakeholders.

Who should attend?

- Water companies
- Metering Strategy Managers
 - Water Resources Managers
 - Water Planning and Strategy Managers
 - Customer Service Managers and Directors
 - Asset Managers
 - Asset Planning Managers
 - Asset Efficiency Managers

- Academics
 Consultants
 Consumer representatives
 Contractors
 Engineering consultants
 Environmental NGOs
 Government representatives
 Industry and professional bodies
 Manufacturers
 Metering Consultants
 Regulators

Programme

9.00am	Registration
9.30am	Welcome and Chairman's opening remarks
9.40am	Keynote speaker Independent Walker Review of Charging and Metering • Recommendations and findings from the Walker Review and the impacts for the industry
10.00am	Questions to Walker Review representative
10.10am	Water Resources and Metering – The Conservative Party Vision Anne McIntosh, Shadow Minister, Environment, Water and Waste
10.30am	Questions to Anne McIntosh
10.40am	Future metering strategy and the impact on customers - An industry perspective Jean Spencer, Director of Regulation and Executive Director, Anglian Water • Understanding the drivers for increased metering • Can metering enable a reduction in demand? • Delivering a metering strategy that is sustainable and cost effective
11.00am	Questions to Jean Spencer

11.10am	Refreshments
Panel Discussion Forum: Delivering an appropriate metering strategy for water	
11.30am	Panel members: George Archibald, Chairman, Intelligent Metering Initiative (IMI) Karen Gibbs, Metering Policy Manager, Consumer Council for Water Jacob Tompkins, Director, Waterwise Neal Warren, Metering Strategy Manager, Northumbrian Water Group plc Rob Westcott, Strategic Supply & Demand Manager, Environment Agency
	<ul style="list-style-type: none"> • Fast or slow: setting the right pace for metering • Conservation or affordability: what are the drivers for a water metering strategy? • Smart or dumb: what technology do we need and what tariffs are appropriate?
12.15pm	Questions from the audience
12.30pm	Networking lunch
1.40pm	Chairman's welcome for afternoon session

1.45pm	Future methods of charging for the water industry – Findings from 2 leading studies: Scott Reid, Director, ICS Consulting • Findings and analysis from the recent UKWIR research on alternative methods of charging for the industry • Findings from the jointly funded study by the Environment Agency and Greater London Authority. Exploring improved understanding of how increased metering and different approaches to metered tariffs would impact on the affordability of water charges, particularly for, lower income and/or socially vulnerable groups.
Agenda setting breakout sessions Delegates will have the opportunity to take part in focused break out discussion sessions exploring the issues below. A written summary of these sessions will be made available to all attendees post conference.	
2.10pm	Breakout discussion session: • Recommendations and findings from the Walker Review – what key issues need to be taken in to account for a fair charging system? • What metering and charging systems do customers want? • What technology do we need to achieve that?
3.25pm	Refreshments

Smart metering and cross sector knowledge sharing	
3.45pm	How smart does smart metering need to be? Dr Robert Thurlby, Strategy and Consulting Director, Agbar Serco • How much of the functionality of "smart" meters will be required by water companies to improve efficiency and meet customer service requirements • What other technology issues need to be resolved before the industry can consider smart metering as an option?
4.05pm	Collaborating with the energy sector – What opportunities are there? Andy Corkhill, Head of UK Utilities, Vertex • The DECC consultation - what the energy sector are doing and what role for the water industry? • Energy infrastructure and technology - inter-operability issues for water metering • How could water company assets be used to facilitate and support the roll-out? • Collaboration – where are the opportunities and can it help reduce operational costs and benefit customers?
4.25pm	Panel questions
4.35pm	Chairman's closing remarks
4.40pm	Close of Conference

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Booking form

Event fee

Water UK Member Rate: £425.00 + VAT (488.75)

Non Member Rate: £525.00 + VAT (603.75)

NGO/Charity/Academic Rate: £250.00 + VAT (287.50)

Symposium booking

Book your place online at:

www.water.org.uk/metering-symposium2009

Or

Complete the form to the right and return to Emma Iannaccone at Water UK.

Fax: 0207 344 1893

Email: eiannaccone@water.org.uk

Payment terms

Full payment is required prior to the Symposium.

Visa / MasterCard bookings are accepted and cheques can be included with the booking if preferred (payable to Water UK Information & Learning).

If you cancel your booking prior to 21 days before the Symposium you will receive a full refund less handling and administration charge of £75 + VAT.

If a cancellation is made after this time, we regret that no refund can be made, but substitute delegates will be welcome.

All cancellations must be made in writing and will be acknowledged in writing by Water UK.

Water UK reserves the right to make changes to the programme and or speakers without prior notice.

Venue

America Square Conference Centre, 1 America Sq,
17 Crosswall, London EC3N 2LD

Additional information

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I would like to book the following delegate and I understand that this booking is made subject to the conditions opposite:

Name	_____
Position	_____
Organisation	_____
Address	_____
	Postcode _____
Tel	Fax _____
Email	_____
Signed	Date _____

Additional delegates

Name	_____
Position	_____
Email	_____
Name	_____
Position	_____
Email	_____

Payment

(Full payment is required prior to the event)

Either Enclosed is a cheque for £ _____

Please enter total amount including VAT.

Please make cheques payable to:

Water UK Information & Learning

Or Please debit my credit card £ _____

Please enter total amount including VAT.

VISA or Mastercard

Card no.	_____
Name on card	_____
Expiry date	_____
Signed	Date _____

Please fax this form to Water UK on 020 7344 1893 OR post it to the address opposite.

Please note:

Payment will show on your statement as 'Lodestar Marketing Ltd'.